DOG/DOMESTIC PET ACCESS IN TOURIST PARKS GUIDELINE

APPROVED BY MANAGER COMMERCIAL OPERATIONS & PROPERTY | DATE: 2 NOVEMBER 2026

CONTEXT

This Guideline aims to ensure that customers can utilise Wollongong City Council (Council) tourist parks by allowing small dog & domestic pets to travel with their owners whilst ensuring the safety and comfort of other users of the parks are not compromised.

Domestic pets may include cats and other small companion animals approved by management. Livestock, poultry and exotic animals are not permitted.

NOTE: Nothing in this policy limits the rights of persons accompanied by assistance animals as recognised by relevant legislation.

STATEMENT OF PROCEDURES

1 Council welcomes dogs and domestic pets to Corrimal Beach Tourist Park (Tourist Park/Park), that meet the following criteria:

a Dog & domestic pet access to Corrimal Beach Tourist Park applies during the off season, as defined by the fees and charges schedule and where occupancy levels and operational requirements allow, or during specific promotional periods.

b Dog & domestic pet owners agree that dogs declared as dangerous dogs, restricted dogs, menacing dogs or subject to control orders under applicable legislation are not permitted.

c Council reserves the right to refuse entry to any pet where management reasonably determines that the animal is unsuitable for the Tourist Park environment or may pose a risk to the safety, comfort, or enjoyment of guests, staff, or property.

d Dog & domestic pet owners must not allow a dog/pet suffering from a contagious disease, skin irritation or parasitic infection to enter the Park. Dogs & domestic pets must be currently vaccinated in accordance with veterinary recommendations and owners must provide evidence of vaccination upon request by Park Management.

e Dog & domestic pet owners must contact Corrimal Beach Tourist Park directly prior to booking and/or arrival, to request pre-approval from the Park for a dog or domestic pet to enter the Park and for a booking of this nature to be accepted.

f Entry to the Park is conditional upon acceptance and adherence to the terms and conditions of the Dog/domestic Pet Owner Agreement. Therefore, the Dog/Domestic Pet Owner Agreement must be read, understood, and signed by dog/pet owner when completing booking or at arrival.

g A maximum of one dog/domestic pet per person to a maximum of two dogs/domestic pets per site, is allowed.

h Designated tourist areas within Corrimal Beach Tourist Park have been allocated as dog/domestic pet friendly sites. These sites will be the only sites used for such purposes. Domestic pets other than dogs, that meet the above criteria, may be accommodated on any allocated pet friendly tourist or long-term holiday van sites.

i A dog is only permitted on sites designated as pet friendly, unless they are a certified assistance animal under the *Companion Animals Act 1998*. The Park Supervisor may request reasonable evidence that an animal is a recognised assistance animal as defined under applicable legislation. Failure to provide satisfactory evidence upon request may result in the animal being treated as a domestic pet and subject to all conditions, restrictions, and site allocation requirements of this Guideline.

2 Whilst at the Tourist Park the dog/domestic pet owner must ensure:

a The dog or domestic pet must be supervised and under the control of its owner, or another responsible adult, at all times. Pets must not be left unattended within the Park unless securely restrained within the accommodation for a short period while the owner accesses Park amenities. The owner, or another guest occupying the site, must remain within the Park at all times while the pet is present. Guests are not permitted to leave the pet unattended and leave the park.

b Any dog must be on-leash at all times within the Park, and the leash must not be more than two (2) metres in length.

c Dogs must wear a secure collar displaying an identification tag containing the owner's name and current contact phone number at all times while within the Park. All dogs must be microchipped and registered in accordance with applicable legislation.

d The dog/domestic pet must only occupy the allocated site.

e The dog/domestic pet must not enter common areas of the Tourist Park such as the playground, the camp kitchen, amenities blocks, laundry facility, or reception area.

f Except when entering or exiting the Park via the designated pedestrian gate, the dog/domestic pet must not be walked around the Park.

g The dog/domestic pet must not be washed or cleaned anywhere within the Park. Likewise, any dog/domestic pet related accessories, such as blankets etc must not be washed or cleaned within the Park.

h Dog/domestic pet owners are completely responsible for the collection and disposal of their dog/domestic pet's waste. Dog/domestic pet owners must carry a bag suitable for dog/domestic pet's faeces and must remove and place dog/domestic pet faeces in the bag, which is then sealed and disposed of in the designated rubbish bins.

i Dog/domestic pet owners must be able to control their dog/domestic pet by voice command or other means.

j Dog/domestic pet owners are personally liable for all injuries or damage to person or property, or losses in relation to any actions by or because of their dog/domestic pet.

k Any attack, bite, injury, escape or significant behavioural incident involving a pet must be reported immediately to Park Management.

l Dog/domestic pet owners agree that the Park Supervisor reserves the right to refuse entry, require the removal of a pet, or terminate a guest's occupancy where a pet displays behaviour that is noisy, disruptive, aggressive, intimidating, or otherwise adversely impacts other guests or the operation of the Park.

m In circumstances where a pet presents an immediate risk to guests, staff, property, or other animals, Park Management may require the immediate removal of the pet from the Park without prior warning. Where a guest is required to remove a pet or vacate the Park due to a breach of this policy, no refund will be provided for the day of eviction

n Dog/domestic pet owners authorise Council to recover reasonable costs associated with cleaning, repairs, pest treatment, odour removal, damage remediation or compensation resulting from the actions of the pet and/or their owner.

o Council accepts no responsibility for the loss, injury, illness or death of any pet while within the Tourist Park.

REVIEW

This Guidance document will be reviewed every three years, or at other times as required.

APPROVAL AND REVIEW	
Responsible Division	Commercial Operations + Property
Date approved	2 November 2026
Date of previous approvals	21 September 2023
Date of next review	2 November 2029
Responsible Manager	Commercial Business Manager