

Wollongong City Tourist Parks – Park Rules

1. GENERAL

- a. Guests and their visitors must observe the provisions of every law, agreement, sign or park rule made under any statute, and promptly comply with notices and directions given by any statutory or public authority, park manager or other authorised employee of the park owner relating to the site/cabin/park or the use of the site/cabin/park by the occupant.
- b. Guests and/or their visitors must keep their site/cabin clean and tidy at all times in line with management standards and on departure, are responsible for the proper removal of all rubbish and leaving the site/cabin in clean and tidy condition
- c. All sites (cabins, caravan and camping sites and holiday van sites) can only be occupied by registered persons. Prior to entering the park all guests and their visitors must register with the park office.
- d. Check-in is from 2pm on the day of arrival and check-out before 10am on the day of departure. Arrivals and departures outside these times are subject to availability and applicable fees.
- e. Guests should take care at all times and securely store personal items. The Park Owner and Park Management accept no responsibility for any loss, theft or damage that may occur to an occupants' personal property and/or any personal injury that may occur whilst staying at the park.
- f. Parents/guardians are responsible for the children in their care and are required to suitably supervise their behaviour at all times.
- g. Open fires and/or the lighting of solid fuel sources, including charcoal, wood, heat beads, etc is prohibited within the park.

2. VEHICLES & BOOM GATES

- a. All vehicles that enter the park must be registered, display registration plates, have compulsory third party insurance and be driven by a licenced driver. The use and/or storage of any unregistered motorised vehicle is prohibited within the park.
- b. The boom gate access issued for a vehicles' entry into the park is non-transferable, and tailgating is not permitted under any circumstances. Trespassing vehicles will be reported to the police.
- c. Pedestrians have right of way at all times, in the interest of safety; the speed limit throughout the park must not exceed 8kph.
- d. All vehicles must be parked within site boundaries or on designated parking areas at all times.
- e. The washing of vehicles, boats or trailers is not permitted within the park.

3. ELECTRIC VEHICLES

a. Due to incorrect voltage outlets, it is prohibited to use park powerheads to charge electric vehicles.

4. CARAVAN & CAMP SITES

- a. Caravans, tents and alike must be erected within the boundaries of the caravan and camping site designated by Park Management, and be kept at least 2.5 metres from any other moveable dwelling or structure. Caravan draw bars must be set-up to face the access road for easy removal in case of emergency.
- **b.** Caravans are not permitted to stay on Camp Sites and no more than one caravan is permitted on a site at a time.
- c. Guests occupying powered sites are entitled to use only one power outlet per site booked. Only one continuous and uninterrupted 15 amp lead may be connected from the Parks' electrical supply outlets to a movable dwelling. The use of splitting devices and multiple adaptors is prohibited.
- d. Movable dwellings on powered sites must be connected to a sullage point at all times, gray water must not be allowed to run onto road way or sites.
- e. The use of ground sheets made of cloth or open weave material is permitted. Guests using tarps or any other such ground cover will be required to move sites or remove tarps.

5. DOGS & PETS

a. Dogs/pets are not allowed at Bulli and Windang Beach Tourist Parks at any time (exceptions for certified assistance animals). Dogs/pets are permitted (with preapproval) on designated pet-friendly sites (only) at Corrimal Beach Tourist Park. Full details of policy available at www.wollongongtouristparks.com.au/news/ Pages/dogs-pets-welcome.aspx

6. VISITORS

- a. Before 6pm, no more than four (4) day visitors are permitted on site free of charge or day use charges apply. All day visitors must vacate park by 6pm, unless they have made an overnight booking with park reception or paid the applicable day use charge with the approval of Park Management.
- **b.** Visitor's vehicles must be parked outside the park unless additional parking has been arranged with park management and fees paid.

7. BIKES, SCOOTERS & SKATEBOARDS

- a. Helmets must be worn at all times when using bicycles, scooters, skateboards and rollerblades and alike. Riding after dusk is not permitted within the park.
- **b.** Bikes, scooters and skateboards are not to be ridden in or around the immediate vicinity of the parks amenity blocks, camp kitchen or reception.
- c. All users abide by the local road rules within the park, ride at walking pace and follow the assigned traffic directions.

8. GARBAGE

- a. Guests and their visitors must ensure all garbage and waste is securely placed in appropriate receptacles. The disposal of any items not considered general household waste is strictly prohibited from being disposed of at the park.
- Additional fees and charges will apply to illegal dumping or prohibited waste disposal.

9. NOISE & BEHAVIOUR

- a. Guests must vacate all common areas of the park before 10pm and contain noise to a reasonable level so as not to impact any other person. Guests must not cause or permit any noise between 12am and 7am
- **b.** Smoking is not permitted inside any structure (including cabins), within 4 metres of a seated dining area and/or within 10 metres of children's play equipment.

10. LENGTH OF STAY

a. Guests must not occupy a site or number of sites (including cabins, caravans or camping sites) within a park for a total of more than 150 days (within financial year) unless it is a holiday van occupying a holiday van site. Guests wanting to stay for extended periods will be required to move sites/cabins after no less than 21 nights. Extension beyond 21 nights is subject to site condition assessment by the Park Supervisor, availability and ongoing adherence to park rules.

11. PARK PROPERTY

a. Guests and/or their visitors must not intentionally or negligently cause or permit damage or destruction to a cabin, site or any park property. Guests will be held liable for the costs associated with the repair, replacement or rectification of any damage caused.

12. EVICTION

a. Park management reserves the right to remove any guests and/or their visitors from the park if they breach any law, agreement or park rule and/or they are charged by the Police for committing an offence, and will not be permitted reenter the tourist park unless accompanied by Police.



WINDANG BEACH TOURIST PARK

All accidents, medical emergencies, personal threats or civil disorder must be reported to park management, either directly at the office or by phoning (02) 4297 3166.

EMERGENCY PROCEDURES

In case of an EMERGENCY or reporting a crime in progress DIAL 000 or if using a mobile DIAL 000 or 112, or TEXT 106 for FIRE BRIGADE, POLICE and AMBULANCE.

EMERGENCY EVACUATION PROCEDURE

On hearing the evacuation siren or on being instructed to evacuate ALL persons and employees MUST:

- 1. Begin to leave immediate area via nearest emergency exit.
- 2. Move quietly and calmly to an **Emergency Assembly Area** indicated on the site map.
- a. Main Assembly Area is located in the grass area adjacent to the office North/East of the park entrance; and
- Alternate Assembly Area is located in the SLSC car park South/East of the park boundary.
- 3. Remain in assembly area and await further instruction from park management or Emergency Services.

FOR YOUR OWN SAFETY, BE AWARE OF THE NEAREST EMERGENCY EXITS AND THE LOCATION OF THE EMERGENCY ASSEMBLY AREAS.

FIRE PROCEDURES

In an emergency situation that involves fire or smoke **REMAIN CALM**.

REMEMBER THE RACE PROCEDURE:

- R Remove any person/s from immediate danger.
- A Announce the presence of danger.
- C Contain the fire/smoke by closing all windows and doors as you exit the area.
- **E Evacuate** the facility or **E Extinguish** the fire if it is safe to do so.

SELECT CORRECT EXTINGUISHER

Wall-Mounted Fire Extinguisher:



- 1. Remove from bracket.
- 2. Carry to scene of fire.
- 3. Whilst clear of fire remove pin and test the extinguisher.
- 4. Proceed to fire and initially from a distance of no closer than 2 metres direct agent at base of fire.

Fire Hose Reel (not to be used on fires with an electrical hazard):



- 1. Open valve (ensure that hose reel is turned off at nozzle).
- 2. Run out hose towards scene of fire.
- 3. Open nozzle and direct stream at base of fire.